



VOLUNTEER PROGRAM • Frequently Asked Questions

For more information, contact Alissa DePue at adepue@palatineparks.org or 847.496.6212.

Palatine Park District • 250 E. Wood Street • Palatine, IL 60067 • palatineparks.org

How can I become a volunteer at Palatine Park District?

Volunteers must complete and submit a volunteer application and successfully pass a criminal background check. Volunteer applications are available at any Palatine Park District facility and on the volunteer page at www.palatineparks.org.

Who do I contact for information about volunteering at Palatine Park District?

You can contact Alissa DePue, Volunteer Coordinator, at 847.496.6212 or by email at adepue@palatineparks.org. The Volunteer Coordinator office is located at Community Center, 250 E. Wood Street, Palatine.

How do I complete the required criminal background check?

Once you have submitted a completed volunteer application, you will receive an email with a link to complete a criminal background check. If you do not have access to a computer, you can complete a background check form and submit it to the Volunteer Coordinator.

How old must I be to volunteer?

Volunteers of all ages are welcome. Any volunteers under the age of 18 must have a parental signature to volunteer.

What is the Volunteer Time Commitment?

This is up each individual. Some volunteers may wish to volunteer in the same capacity on a regular basis for a period of time, such as one day a week. Others may find that volunteering for special events fits better with their schedule. When you volunteer for a special event, your volunteer status is your ticket to the event. Many people choose to volunteer at an annual event year after year.

What are Palatine Park District's volunteering opportunities?

Palatine Park District offers many ways to volunteer. You can choose from various opportunities including special events, programs, athletic coaching, community races, Cutting Hall events, environmental care, and community beautification. We hope to match you to events that will utilize any of your special interests and skills.

Can I bring a friend with me to volunteer?

We encourage volunteers to invite friends and family to participate in the Palatine Park District Volunteer TREE Program. Please remember that all volunteers must successfully complete a criminal background check and sign a volunteer waiver before volunteering. Volunteers can earn rewards for recruiting additional volunteers through the Palatine Park District Park Perks Volunteer Incentive Program. Contact the Volunteer Coordinator for more information!

What do I wear while I am volunteering at a Park District event?

Volunteers are expected to dress appropriately for the Park District event that they are attending. Depending on the event, you may be required to wear park district issued uniform or protective clothing.

How do I find out if an event is cancelled?

Volunteers will be contacted by the event coordinator or volunteer coordinator as soon as event updates or changes are determined.

Who do I contact, in an emergency, on a day I am volunteering?

Volunteers are given event coordinator contact information on their volunteer assignment sheet. For unforeseen occurrences, please inform the appropriate contact person as soon as possible to let them know you will be absent.

What are some perks of volunteering with Palatine Park District?

Volunteers are encouraged to participate in the Park Perks Volunteer Incentive Program. Points are rewarded based on number of completed volunteer hours, volunteer recruitment, and event evaluations.